



High-level steps to advocate/assist homeless individuals diagnosed as SMI

1. Verify that the individual has the following documents:
 - a. Valid State Identification Card or Driver's License.
 - b. SSC
 - c. Birth Certificate
 - d. If working, last two pay stubs or bank statements.
 - e. Last known address
2. Enroll in AHCCCS insurance and food benefits, EBT.
3. Connect to AHCCCS healthcare providers to determine their physical and mental health needs.
4. The client completes a vulnerability assessment (VI-SPDAT) to establish qualification for a PSH voucher. This must be done at a clinic or coordinated entry point.
5. Tackle personal barriers, such as involvement in the justice system (including probation officers, warrants, and court appearances).
6. Connect with a SOAR specialist for SSDI.
7. Connect with Elaine at (602) 781-2530 [or elaineaz.org](http://elaineaz.org), and the Valley Metro Reduced Fair program (<https://www.valleymetro.org/fares/reduced-fare-program>) for transportation until they are housed.

NOTE: If not yet SMI determined, you can request an SMI assessment by asking your current Arizona Health Care Cost Containment System (AHCCCS) provider or calling the Tribal or Regional Behavioral Health Authority (T/RBHA).

[Understanding the different voucher options.](#)